

MANITOWOC MARINA

Operated by *SI Marine Management*

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Manitowoc Marina Customer Newsletter

April 1, 2011

On the Bridge

Seasonal Dockage Customers....The snow & ice are melting quickly, which means the 2011 Boating Season is just about underway and we need your Slip Leases! A new Slip Lease must be completed each year, and they should be returned prior to putting your boat into her slip. If you have not yet submitted one, please do so today. You should have received a Slip Lease last month, but if you have misplaced this form, call us and we'll send you a replacement. Or, go online and download the Slip Lease from our web site.

Please note that you will find your 2011 Season Dockage fee on your statement this month. It is due in full on April 30th (unless you have switched to the Annual Contract), or when your boat goes in, whichever comes first. Annual Contracts Customers will be invoiced in the usual manner, depending on when your anniversary date is. Year-round Customers interested in saving 5% or more on your dockage and storage, please contact Jack.

Starting this week, your customer key will access the Customers Lounge doors, so you can use the restrooms downstairs when the store is closed. On Saturday, April 30th, the keys will again open the Administration Buildings north door, which will get you into the showers and restrooms upstairs 24 hours a day. For our new customers who do not have keys, they may be obtained in the Ship's Store.

Enclosed you will find a copy of the revised "Marina Rules & Regulations", as well as a copy of our "Environmental Management Policy". Please familiarize yourself with these policies, and then partner with Manitowoc Marina to create a cleaner boating environment for future generations. Manitowoc Marina is now a certified Wisconsin Clean Marina. We are committed to reducing our impact on the environment. We are making a conscience effort to capture and recycle antifreeze used to winterize your boats systems. Hire our professionals to reclaim this pollutant & keep it out of Lake Michigan.

Winter Storage Customers....As is our policy, Winter Storage Customers not leasing a slip at the Marina, will have one (1) week of Free dockage after their launch. **However, we must have an executed Temporary Slip Lease for you on file, before you can legally occupy the slip we will assign you.** If you haven't already done so, please complete a "Visiting Customer Slip Lease", which was sent out in last months mailing, and return it to the office. Again, the first 7 days are a value added Winter Storage benefit, but after that, we will have to charge you.

From the Engine Room

Winter Storage Customers....It is imperative that you return your Launch Contract as soon as possible. Launch dates are being assigned on a first come, first served basis. The sooner we receive your contract, the better your chances of getting the launch date you want. If you want to call to reserve a launch date, ask for Geno or Dayna in the Service Center.

Manitowoc Marina April Hours

Office	0800 to 1630 hours	Monday - Friday
Service Center	0730 to 1630 hours	Monday - Friday
Ship's Store	0900 to 1600 hours	Monday - Friday
	1000 to 1600 hours	Saturdays
Gas Dock	0800 to 1600 hours	Monday - Friday
	1000 to 1600 hours	Saturday, April 23 rd & 30 th

The entire crew at Manitowoc Marina is looking forward to servicing your boating needs during the upcoming Boating Season! If there is anything we can do to make your boating experience more pleasurable, please let us know.

Happy Boating!

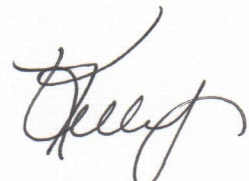
Manitowoc Marina



Jack Cullley
General Manager



Geno Pagsdale
Service Coordinator



Kelly Tonini
Office/Store Manager

SALES OFFICES – Superior, Wisconsin • Manitowoc, Wisconsin • Minneapolis, Minnesota
FULL SERVICE MARINAS – Barker's Island Marina • Manitowoc Marina • Knife River Marina
SAILING CHARTER FLEETS – Superior • Bayfield • Manitowoc • Marinette • Chicago • Lake City • Thunder Bay
SAILING INSTRUCTION – All Locations
NEW YACHT SALES and EXTENSIVE BROKERAGE LISTINGS