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Happy Holiday wishes to our friends and loyal customers!

I want to take this opportunity to thank all of you for the continued support of the Manitowoc Marina. It has been almost 3 months since I took over the operation from Jack Culley and Sailboats, Inc. and I am pleased to report that the transition is going well. We have more storage customers than past years and our service department has a very busy schedule for this winter. Look for remodeling activity around the facility starting right after the first of the year. The Ship's Store and Service Center are the first projects on the list. For those of you who have returned the Customer Questionnaire from November, your input is greatly appreciated. Your feedback is invaluable to us as we try to make some positive changes to your Marina. If you would like to still complete the questionnaire, please go to our web site and download it from the News section of the site. The address is [www.manitowoc-marina.com](http://www.manitowoc-marina.com)

Again, I want to wish all of you the warmest of Holiday wishes and sincerely hope for a safe and healthy New Year to all of you!

*Rich*

**Rich Larsen**  
President and General Manager

Happy Holidays from the Crew at the Manitowoc Marina!

*[Signature]*  
*Rich*  
*Jack*  
*Fred*  
*Alfred*  
*Steve*  
*Wayna*  
*[Signature]*  
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